

## Greatham Equestrian Centre

Springwood Stables  
Longmoor Road  
Greatham  
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[www.greathamequestriancentre.co.uk](http://www.greathamequestriancentre.co.uk)  
[info@greathamequestriancentre.co.uk](mailto:info@greathamequestriancentre.co.uk)



# Cancellation and Bad Weather Policy

We operate a No Refund Policy. This is a condition of booking.

We operate a strict **24 hour** cancellation policy for all our lessons, hacks and other events, without exception. If a lesson, hack or other event is cancelled within 24 hours or no notice is given (including illness), full payment must be made. If payment has already been made, this will not be refunded. Full payment must be made before rebooking.

GEC will only cancel lessons, hacks and other events in severe weather conditions where we deem it unsafe to ride. GEC will post any cancellations on home page of our website. We advise you to telephone us if unsure. Please note we are unable to telephone you so please look at our website.

Riding is an outdoor sport. Please come appropriately dressed for the weather conditions.

Many thanks

Debbie Roche  
Proprietor