

Greatham Equestrian Centre

Springwood Stables

Longmoor Road

Greatham

Hants

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Cancellation and Bad Weather Policy

We operate a **No Refund Policy**. This is a condition of booking.

We operate a strict **24 hour** cancellation policy for all our lessons, hacks and other events, without exception. If a lesson, hack or other event is cancelled within 24 hours or no notice is given (including illness) then this booking will be lost, where 24 hours or more notice is received then the booking can be rescheduled **once** for another date within 4 weeks of the original booking.

GEC will only cancel lessons, hacks and other events in severe weather conditions where we deem it unsafe to ride. GEC will post any cancellations on the home page of our website and Facebook page, these lessons will be rescheduled but no refunds will be given. We advise you to telephone us if unsure. Please note we are unable to telephone you so please look at our website.

Riding is an outdoor sport. Please come appropriately dressed for the weather conditions.

Many Thanks, Debbie Roche